FUNDRAISING CLIMATE CHANGE AND WHAT YOU CAN DO ABOUT IT

How to survive and thrive during the most turbulent yet transformative era ever to face fundraisers.







Your presenter



Author, Engagement Fundraising CEO & Founder



AGENDA









WHY CONSIDER AUTOMATION?

Fundraising is getting harder





https://scholarworks.iupui.edu/bitstream/handle/18 05/26290/giving-environment210727.pdf

% share of Americans who donated

ALL SOCIO-DEMOGRAPHIC GROUPS

2000 - 66.2% 2018 - 49.6% Most of the decline occurred **AFTER** the **Great Recession** (2007-2009)

WHY CONSIDER AUTOMATION?

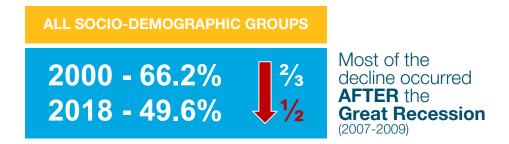
Fundraising is getting harder





https://scholarworks.iupui.edu/bitstream/handle/18 05/26290/giving-environment210727.pdf

% share of Americans who donated



Average \$ amount Americans gave

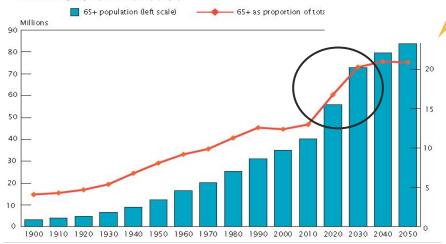




Population increasing +.6 to 1% per year

+65 population increasing too

Population Aged 65 and Over: 1900 to 2050(For information on confidentiality protection, nonsampling error, and definitions, s www.census.gov/prod/cen2010/doc/sf1.pdf

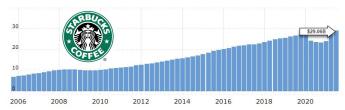


Shrinking donor base

Sources: 1900 to 1940, and 1960 to 1980, U.S. Bureau of the Census, 1983; 1950, U.S. Bureau of the Census, 1953; 1990, U.S. Bureau of the Census, 1992; 2000, U.S. Census Bureau, 2001; 2010, U.S. Census Bureau, 2011; 2020 to 2050, U.S. Census Bureau, 2012a; 1900 to 2010, decennial census; 2020 to 2050, 2012 National Population Projections, Middle series.

Economy WAS on-track







Shrinking donor base

of people giving to charity declining





The Connected To Give Report Series A National Study of American Religious Giving

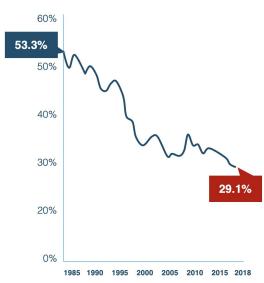
http://jumpstartlabs.org/offering/research-reports/connected-to-give/

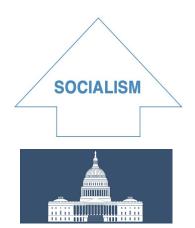
Shrinking donor base

"The more important religion is to a person, the more likely that person is to give to a charity of any kind."



Giving to Religion as a Share of Total Giving

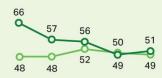




Trend in Positive Views Toward Capitalism and Socialism, by Generation

O Capitalism (% Positive) O Socialism (% Positive)

Millennials/Gen Zers



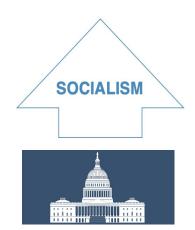
2010 2012 2016 2018 2019

Millennials/Gen Zers: Ages 18 to 39 in 2019

Gen Xers: Ages 40 to 54 in 2019

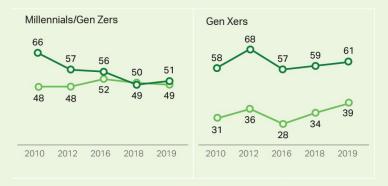
Baby boomers/Traditionalists: Ages 55 and older in 2019

GALLUP



Trend in Positive Views Toward Capitalism and Socialism, by Generation

O Capitalism (% Positive) O Socialism (% Positive)

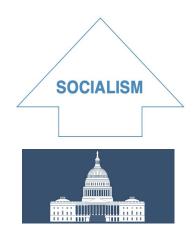


Millennials/Gen Zers: Ages 18 to 39 in 2019

Gen Xers: Ages 40 to 54 in 2019

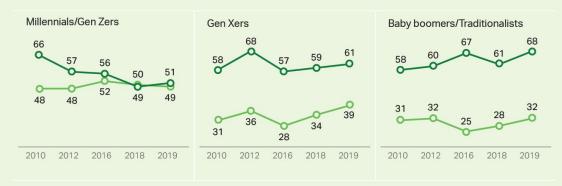
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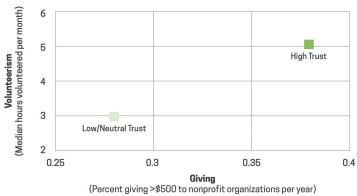
Gen Xers: Ages 40 to 54 in 2019

Baby boomers/Traditionalists: Ages 55 and older in 2019

GALLUP

Shrinking donor base

High trust in nonprofits correlated with robust giving and volunteerism



Shrinking donor base

"Only 10% were optimistic in their trust improving over time."

Do you trust charmes today more, less or the same as you did 5 years ago?





The Council of Better Business Bureaus and the Better Giving Alliance



Non-Government Organizations

-9% -23%
drop among
in trust 'informed
in 2018 public'
in the USA in the USA





Informed Public: Trust in Business has Surpassed Trust in NGOs

Percent trust, informed public age 35-64, 16-market average, and change from 2007-2020

Key

- Business
- NGOs





https://independentsector.org/wp-content/uplo ads/2020/06/Trust-in-Civil-Society-62420.pdf

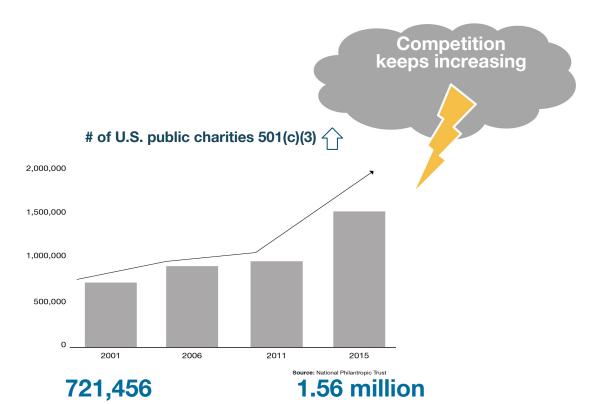


https://www.thenonprofittimes.com/npt_articles/mistrust-of-npos-up-reflecting-overall-views-of-american-institutions/

Trust in nonprofits

is "down a statistically significant **three percentage points** from a 2020 benchmark study"

"Trust in philanthropy, whether corporate philanthropy, private foundations or philanthropic efforts from high-net-worth individuals **slipped from 36% to 34%** during the same period."



 $\underline{https://nccs.urban.org/publication/nonprofit-sector-brief-2018\#the-nonprofit-sector-in-brief-2018-public-charites-giving-and-volunteering}$



of people giving to charity declining \$\square\$
% share of Americans who donated

Source: Giving USA Foundation/Indiana University Lilly Family School of Philanthropy

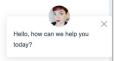


Simple Fundraising Analytics for Nonprofits

Enhance your fundraising with effortless, easy & free to use analytics.

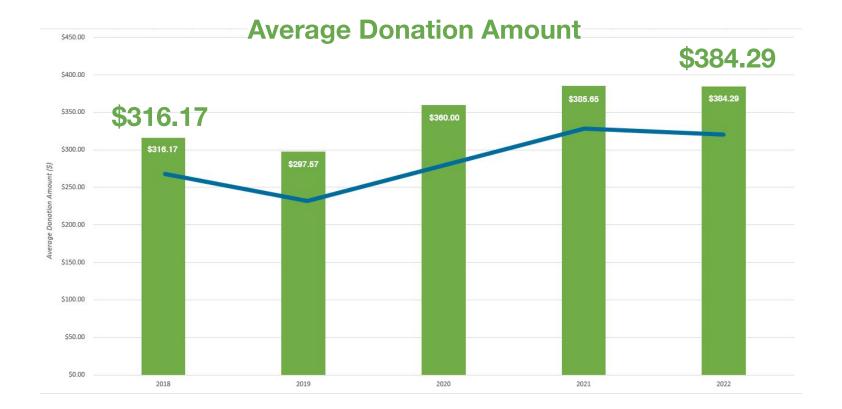
GET STARTED TODAY!





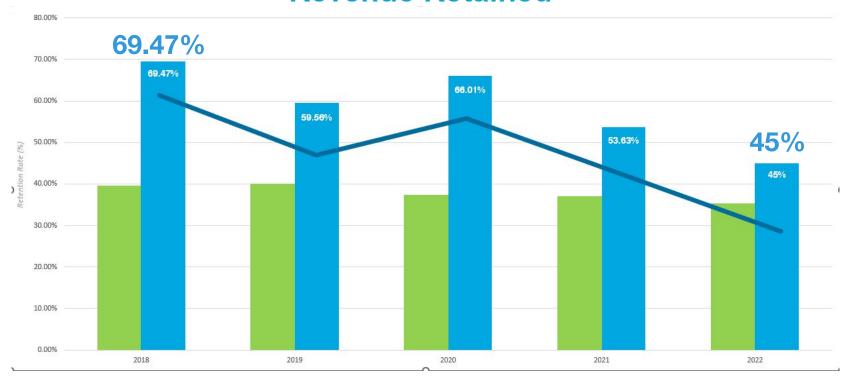
Thousands of nonprofits use Fundraising Report Card® to leverage their data.





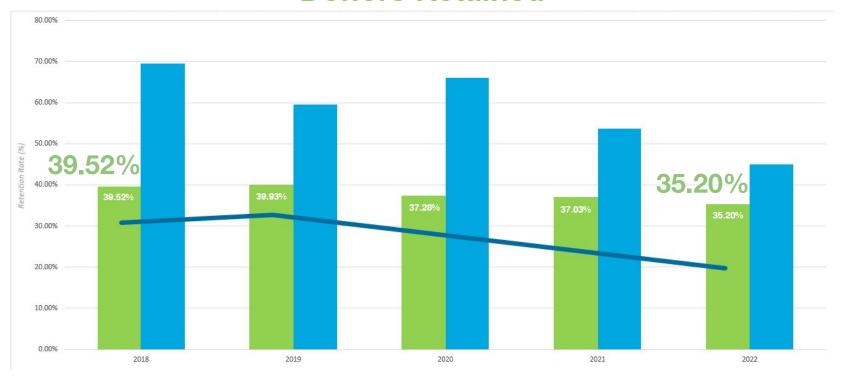


Revenue Retained





Donors Retained





FIRST TIME donor retention

The percentage of first-time donors from last year who renewed this year.

REACTIVATED donor retention

The percentage of reactivated donors from last year who renewed this year.

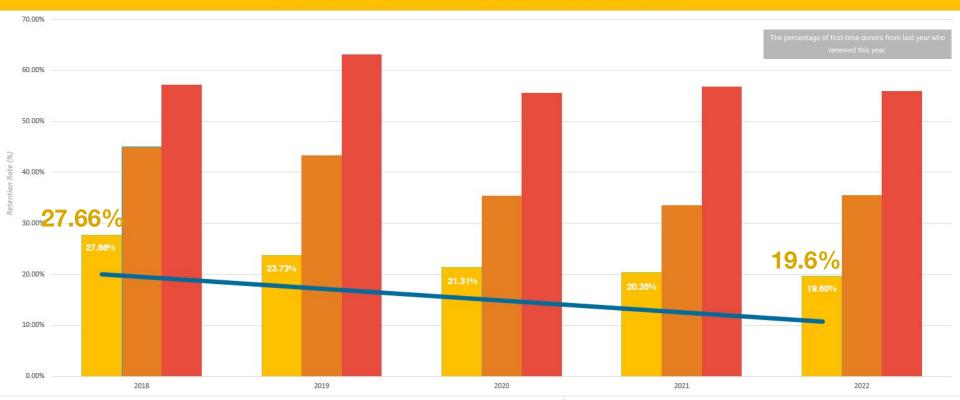
REPEAT donor retention

The percentage of retained donors from last year who renewed again this year.

www.fundraisingreportcard.com/benchmarks



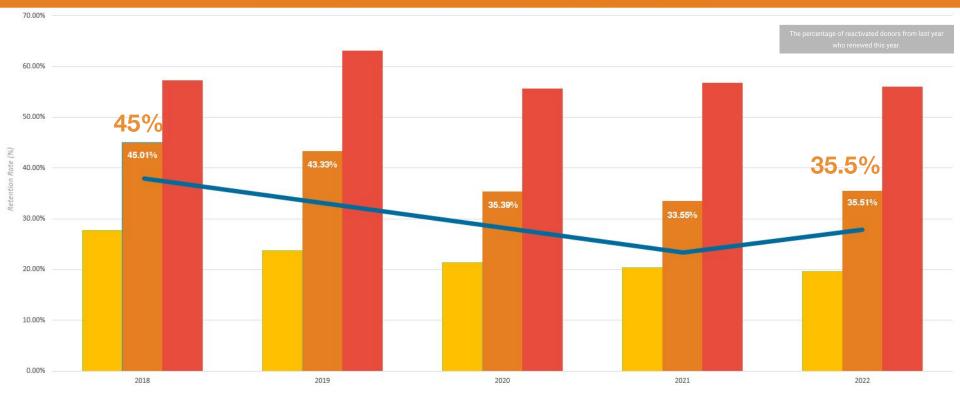
FIRST TIME donor retention



www.fundraisingreportcard.com/benchmarks



REACTIVATED donor retention



www.fundraisingreportcard.com/benchmarks

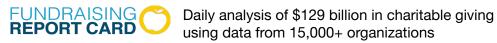


REPEAT donor retention





Under \$100 \$100 to \$250 \$250 to \$1,000 \$1,000 to \$5,000 \$5,000 and up











LOW-DOLLAR VS. HIGH DOLLAR DONORS Under \$100 donors Over \$5,000 donors





\$250 to \$1,000

\$1,000 to \$5,000

\$5,000 and up

Under \$100



\$250 to \$1,000

\$1,000 to \$5,000

\$5,000 and up



Donor Retention Rate
18.67%

Lifetime Value • \$45.46



Donor Retention Rate

\$78,708.61

January 2023 Data www.fundraisingreportcard.com/benchmarks



80/20 rule is now 76/.74

Donors giving over \$5,000

= .74% of an org's donor base but make up 74.07% (3/4) of all donation revenue \$

Donors giving under \$100

= 75.8% of an org's donor base but make up only 5.07% of all donation revenue \$

January 2023 Data

www.fundraisingreportcard.com/benchmarks



QUICK POLL #1

Compared to 5 years ago, do you feel fewer people are donating?

- Absolutely
- Definitely not
- Not sure

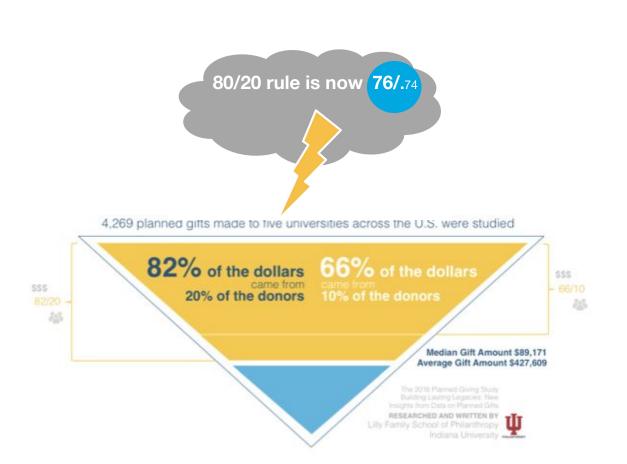


Populist fundraising?

January 2023 Data

www.fundraisingreportcard.com/benchmarks



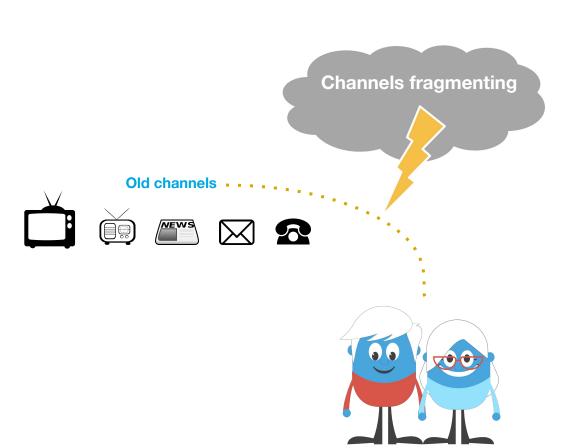


LEGACY DONORS



generate 96.2% of charitable bequest dollars











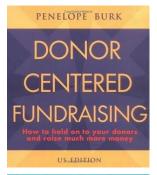






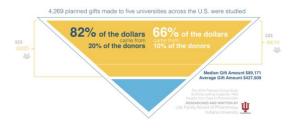














Donor self-sufficiency is growing

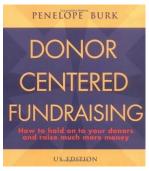
Surveyed 3,000 bequest donors

"Do you have a planned-gift officer?"

Only 18% said, "YES"

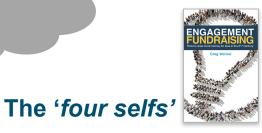
The majority said,

"They give me
everything I need,
but I don't need
much from them."









Donor self-sufficiency is growing

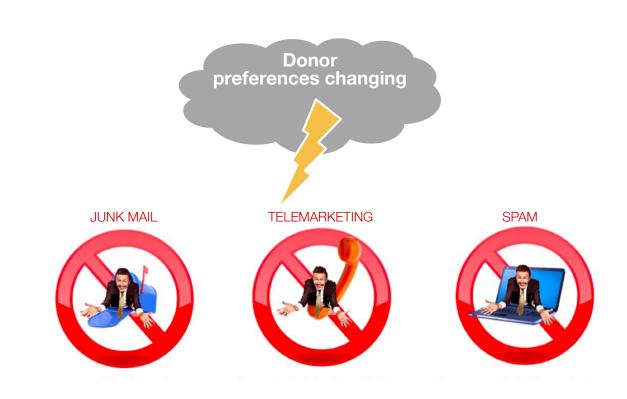
Self-qualify Allow opt-in / ask for permission

Self-educate Make information accessible

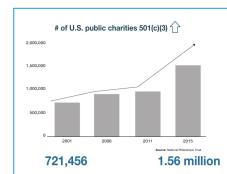
Self-involve Enable immersive engagement

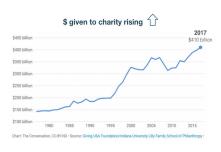
Self-solicit Support self-actuation / fulfillment

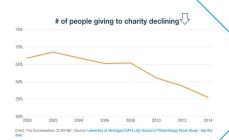












Competition increasing

Less people giving

Trust declining

Fraction of donor base making up majority of revenue

Channels fragmenting

Preferences changing



Giving is increasing because of larger gifts from richer donors.

Smaller and mid-level donors are slowly but surely disappearing—across the board among all organizations."

Elizabeth Boris Chair of the Growth in Giving Initiative





Nonprofit organizations in the United States are now being challenged by major political, demographic, economic, and technological factors outside of their control, and most organizations find themselves flat-footed, unable to easily adapt."

Brian Lauterbach, ACFRE Vice President of Programs & Collective Impact



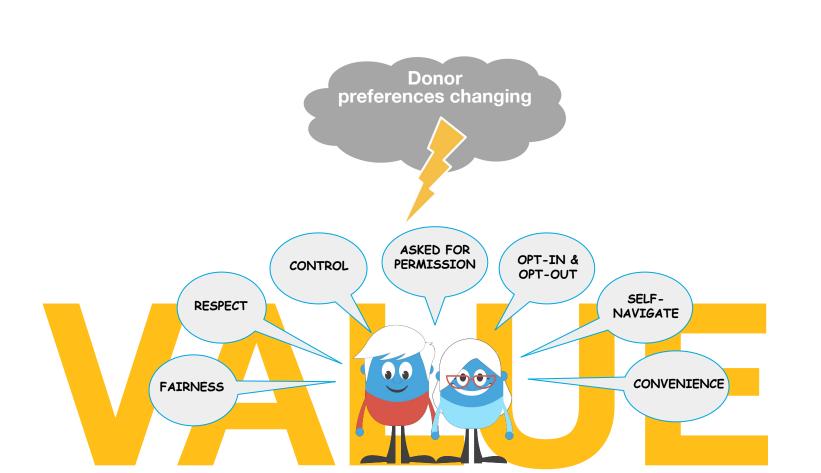
QUICK POLL #2

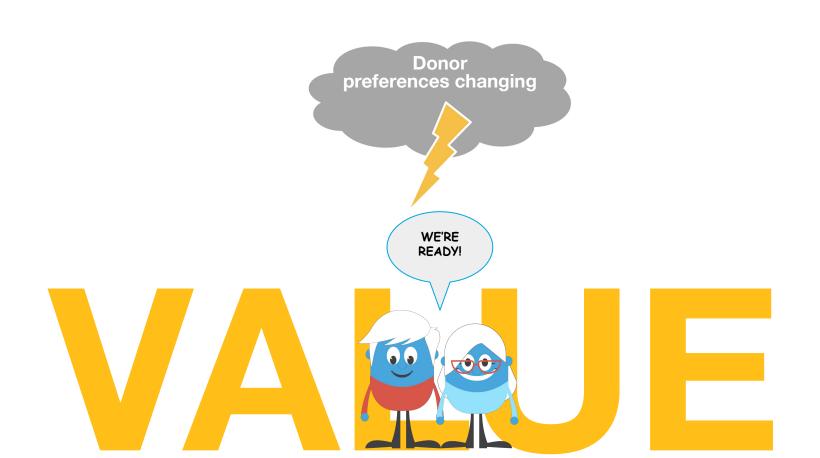
Do you believe fundraising climate change is real?

- Yes
- No
- Maybe











"Hounding a donor for attention or action before they're ready will only annoy them and burn your bridges."



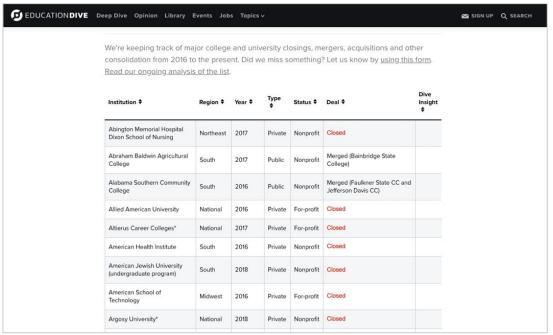






NETFLIX

TECHNOLOGY



Moody's

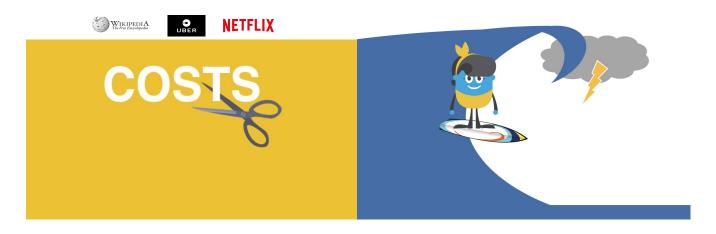
According to Moody's credit rating agency

"One in five small private colleges in the nation is under 'fundamental stress'."

"A quarter of private colleges are in the red."

https://www.insidehighered.com/quicktakes/2018/07/25/moodys-private-college-closures-11-year

https://www.educationdive.com/news/tracker-college-and-university-closings-and-consolidation/539961/



TECHNOLOGY







TECHNOLOGY

FUNDRAISING CLIMATE CHANGE AND WHAT YOU CAN DO ABOUT IT

How to survive and thrive during the most turbulent yet transformative era ever to face fundraisers.









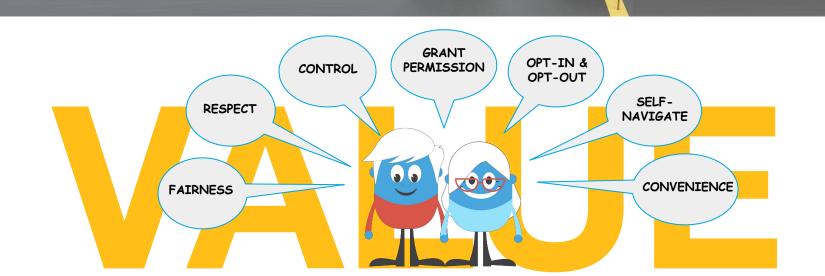
INTERRUPTIVE,
TRANSACTIONAL,
ARMS-LENGTH APPROACH
FOCUSED ON ASKING FOR SMALL GIFTS
TO BE MADE MOSTLY IMPULSIVELY BY DONORS

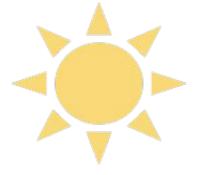


A CONTEMPORARY,
TECHNOLOGY-ENABLED,
COMPASSIONATE APPROACH
THAT HELPS SUPPORTERS SELF-NAVIGATE
THE DECISION-MAKING PROCESS
FOR HIGHLY-CONSIDERED
(NOT TRANSACTIONAL) DECISIONS



3 STRATEGIES FOR SUCCESS







1 FOCUS ON THE 80/20 OR 76/.74

% of your fundraising REVENUE \$





1 FOCUS ON THE 80/20 OR 76/.74

Find new major donors at low cost Do you have any friends/colleag



Do you have any friends/colleagues/family members who would be interested in furthering Benedictine College's mission?

Yes

○No



Please let us know the most convenient way to connect.

- I would be happy to make a personal introduction.
- I would like to share information about Benedictine College with them on my own; please provide that for me



1 FOCUS ON THE 80/20 OR 76/.74

Find new major donors at low cost

Ø Referrals



2016 U.S. Trust® Study of High Net Worth Philanthropy

Based on a survey of U.S. households with a net worth of \$1 million or more (excluding the value of their primary home) and/or an annual household income of \$200,000+

They are in your midst

49.7%

of high net worth individuals volunteer

They are testing you

55.9%

volunteer at 2 or more organizations

They want to give

84.3%

gave to some, most or all of the organizations for which they volunteer



1 FOCUS ON THE 80/20 OR 76/.74

Find new major donors at low cost









BENT7

Cost only \$900

43 new major

Digital Major Gift Lead Generation

by Bentz Whaley Flessner on October 27, 2017 in Bentz Whaley Flessner

CASE STUDY 1

Background

A southern, top-lete research university was approaching the end of a \$1+ billion dollar campaign when they had the opportunity to relocate their medical school as part of a new municipal redevelopment plan. Their top donors were already committed to the existing campaign priorities, and they needed a creative solution to open doors to people who had never supported the university. They turned to Bentz Whaley Flessner (BVD) to help develop a new digital strategy.

While social media has long been recognized as a tool for annual giving programs, the information these companies are collecting is massive. They know individuals' interests, social connections, education, and other behavioral data – and now they are purchasing the data and sayering onto their records the data used to drive wealth scores. The result is an amazing (perhaps alarming) marketing tool.

Campaign

Working with BWF experts the university's marketing team used Facebook's back end tools to build a custom audience. Their target audience was looking for individuals who had:

- A net worth of \$1 million or more.
- A history of giving to cancer and other health causes.
- Lived within a 25-mile radius of the downtown metropolitan center where the new facility would open.

https://www.bwf.com/bwf/digital-major-gift-lead-generation/



2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION

WHO THEY ARE
WHY THEY CARE
& WHERE THEY ARE
IN THEIR CONSIDERATION PROCESS



2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION

FOCUS MORE
ON **THEM AND THEIR NEEDS**

FOCUS LESS ON **YOUR PROCESS**



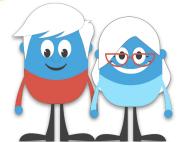
3 strategies WHAT YOU CAN DO ABOUT IT

2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION

LOW-DOLLAR IMPULSE-ORIENTED DECISIONS





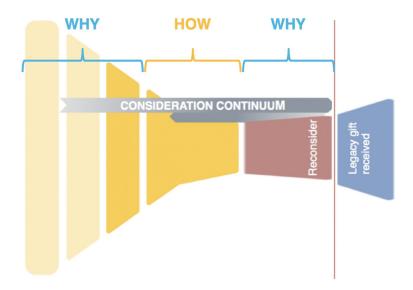


HIGH-DOLLAR HIGHLY-CONSIDERED DECISIONS





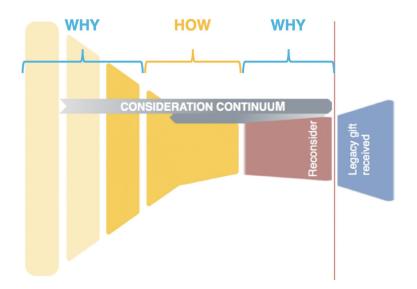
2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION







2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION



BUILD TRUST BY DELIVERING VALUE



2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION

HELP THEM

- ✓ Build trust in you
- ✓ Think about their lives
- Contemplate their own heroism
- See others finding joy from giving
- ✓ Socialize with like-minded people
- ✓ Etc.

BUILD TRUST BY DELIVERING VALUE



2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION

LEARN ABOUT THEM

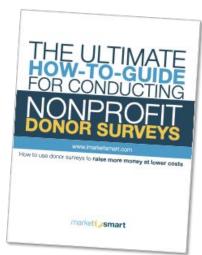
- ✓ Why do they care?
- ✓ Who inspired them to care?
- ✓ What are their interests?
- ✓ What are their needs?
- ✓ Etc.

BUILD TRUST BY DELIVERING VALUE



2 SUPPORT YOUR SUPPORTERS
AND THEY'LL SUPPORT YOUR MISSION

DONOR SURVEYS TECHNOLOGY for donor discovery, qualification & prioritization



3 strategies

WHAT YOU CAN **DO ABOUT IT**

BENEDICTINE > Give now from your Donor-Advised Fund ▶ DONATE NOW → TAKE OUR SURVEY MAKE AN IMPACT -SUPPORTERS LIKE YOU -CONTACT US Give from your donor-advised fund: Fidelity FIDELITY CHARITABLE FIDELITY INVESTMENTS MEET PEOPLE LI oals - you're making it happen! CHARITABLE GIFT FUND YOU AGREE TO THE TERMS OF SERVICE AND PRIVACY POLICY. DON'T SEE YOUR FUND? LET US KNOW. YOUR COLLEGE - NOW AND LATER THE IMPACT YOU HAVE As a fellow Raven, whether you're an alum, parent or friend of the You've helped us make great strides toward improvements to College, you know what is important to you for Benedictine and Benedictine College that will help educate America's future what you envision for its future. We want you to see how, together, leaders. There's still more we can achieve together. we're stewarding that vision. TELL ME MORE READ MORE EASY WAYS TO MAKE AN IMPACT

2



→ Give now from your Donor-Advised Fund

→ DONA

VOW

→ TAKE OUR SURVEY

HOME

SHARED VISION

WHY GIVE

MAKE AN IMPACT

SUPPORTERS LIKE YOU -

BLOG

CONTACT US

GIVING TOOLKIT



MEET PEOPLE LIKE YOU

Accomplishing Benedictine 2020 goals - you're making it happen!

#WHEREGREATNESSBEGINS



As a fellow Raven, whether you're an alum, parent or friend of the College, you know what is important to you for Benedictine and what you envision for its future. We want you to see how, together, we're stewarding that vision.

THE IMPACT YOU HAVE

You've helped us make great strides toward improvements to Benedictine College that will help educate America's future leaders. There's still more we can achieve together.

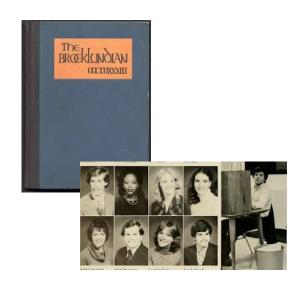
TELL ME MORE

READ MORE

EASY WAYS TO MAKE AN IMPACT



3 GIVE TO YOUR GIVERS
THE LAW OF RECIPROCITY IS POWERFUL





3 GIVE TO YOUR GIVERS
THE LAW OF RECIPROCITY IS POWERFUL

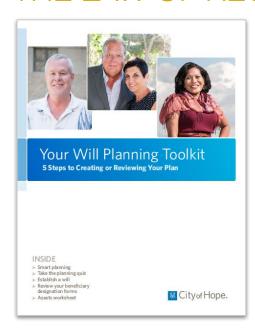






GIVE TO YOUR GIVERS

THE LAW OF RECIPROCITY IS POWERFUL





- 1 FOCUS ON THE 80/20 (76/.74)
- 2 SUPPORT YOUR SUPPORTERS
 AND THEY'LL SUPPORT YOUR MISSION
- 3 GIVE TO YOUR GIVERS
 THE LAW OF RECIPROCITY IS POWERFUL

THANK YOU





Greg Warner CEO & Founder Buy it here:

www.engagementfundraisingbook.com

Or order a free copy by emailing: info@imarketsmart.com

Connect with me on LinkedIn: www.linkedin.com/in/gregmarketsmart/



www.fundraisingreportcard.com/ www.fundraisingreportcard.com/benchmarks



Start with a **SURVEY**



Online landing pages



Online opt-in forms or surveys

Tech-enabled donor discovery at scale



Start with a **SURVEY**



Online landing pages



Online opt-in forms or surveys

Tech-enabled donor discovery at scale

Automate your **EMAILS**



Build trust, grow relationships & drive engagement with highly relevant cultivation



Start with a **SURVEY**



Online landing pages



Online opt-in forms or surveys

Tech-enabled donor discovery at scale

Automate your **EMAILS**



Build trust, grow relationships & drive engagement with highly relevant cultivation



Start with a **SURVEY**



Online landing pages



Online opt-in forms or surveys

Tech-enabled donor discovery at scale



Build trust, grow relationships & drive engagement with highly relevant cultivation

Increase donor interest & desire with novel. value-oriented efforts

Prioritize outreach based on recency of engagement, passion, interest & capacity

220 ECENCY SCORE



Start with a **SURVEY**



Online landing pages



Online opt-in forms or surveys

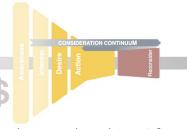
Tech-enabled donor discovery at scale

Automate your **EMAILS**



Build trust, grow relationships & drive engagement with highly relevant cultivation

Engage with **EFFORTS**



Increase donor interest & desire with novel. value-oriented efforts

Prioritize with your **DASHBOARD**



Prioritize outreach based on recency of engagement, passion, interest & capacity





Meet & facilitate giving



Return on investment

Immediate ROI

(Return on investment)

10x



\$60 returned for every \$1 invested and we haven't really scratched the surface yet."



Jonelle Beck

Executive Director, Office of Estate & Gift Planning Assistant General Counsel for Trusts & Estates University of the Pacific

Lifetime value ROI

(Return on investment)

100x



Consider a test with just 1% of your budget



ENGAGEMENT FUNDRAISING CHALLENGE





Assign us less than 1% of your fundraising budget

Get 10:1 ROI guaranteed or your money back

* For qualified organizations only. Terms & conditions apply.

imarketsmart.com





QUESTIONS?





Grea Warner

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www.engagementfundraisingbook.com

Or order a free copy by emailing: info@imarketsmart.com



Greg Warner CEO & Founder Connect with me on Linkedln: www.linkedin.com/in/gregmarketsmart/

Inventor
FUNDRAISING
REPORT CARD

www.fundraisingreportcard.com/ www.fundraisingreportcard.com/benchmarks

