## Selling cars vs. **Selling legacy gifts**











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|--------------------|
| _                  |
|                    |
| American Red Cross |









|  | Cars | <b>Legacy Gifts</b> |
|--|------|---------------------|
| It's an investment in the future       | V    |                     |
| Quality matters                        | V    |                     |
| Stability matters                      | V    |                     |
| Past performance matters               | V    | V                   |
| Cost matters                           |      |                     |
| How will my decision affect my family? |      |                     |
| How will I feel after I decide?        |      |                     |
| Alignment with self-image matters      | V    | V                   |
| Can I change my mind?                  | V    | V                   |
| Can my decision be kept private?       | V    |                     |
| How do I take the next step?           | V    | V                   |
| Life-changing event creates urgency    | V    |                     |
| Long consideration timeline            | V    | V                   |
| Locality and proximity matters         | V    |                     |
| Brand matters                          | V    |                     |
| Relationships matter                   | V    |                     |